



RENTAL ORDER: THURAYA SATELLITE PHONE (09072010)

Toll Free: 877-436-2255
 Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
 2911 Elm Hill Pike • Nashville, TN 37214 USA

INTERNAL USE ONLY: REP: _____
BP: _____ Order #: _____

QTY	EQUIPMENT TO BE RENTED	RENTAL RATE	
	THURAYA SO-2510 RENTAL KIT	\$8 PER DAY	\$50 SETUP FEE
	DC "CAR" CHARGER		\$25 per item rented
	PROTECTIVE WATERTIGHT PELICAN CASE	5017110_Rental	\$15 per item rented
	SOLAR PANEL WITH BATTERY PACK	3199005_Rental	\$40 per item rented
	INT'L TRAVEL ADAPTER FOR OTHER ELECTRONICS	6713109_Rental	\$10 per item rented

SHIPMENT DATE:

EXPECTED END DATE:

SHIPPING METHOD:

FedEx 2-Day FedEx Priority Overnight FedEx Sat Delivery
 Self-Pickup (FREE)
 SPECIAL SHIPPING INSTRUCTIONS: _____

CUSTOMER AGREES TO PAY FOR SHIPPING AT FEDERAL EXPRESS LIST PRICE FOR THE TYPE OF SHIPMENT SELECTED. CUSTOMER IS RESPONSIBLE TO SELECT A SHIPPING METHOD AND DATE THAT WILL DELIVER WITHIN THEIR OWN TIME CONSTRAINTS. OUTFITTER SATELLITE RESERVES THE RIGHT TO USE AND CHARGE FOR FEDEX PRIORITY OVERNIGHT FOR ANY DOMESTIC SHIPMENT, IF CUSTOMER LEAVES THE SHIPMENT METHOD UNSPECIFIED. FEDEX SHIPMENTS REQUIRE A SIGNATURE UNLESS CUSTOMER INSTRUCTS FEDEX OTHERWISE. OUTFITTER SATELLITE RESERVES THE RIGHT TO SELECT THE BEST SHIPPING METHOD FOR INTERNATIONAL SHIPMENTS.

THE CUSTOMER AGREES TO PAY FOR THE ENTIRE "RENTAL RESERVE PERIOD" OR A MINIMUM OF 7 DAYS, WHICHEVER IS LONGER. THE "RENTAL RESERVE PERIOD" STARTS ON THE SHIPMENT DATE (OR THE DAY SELF-PICKUP OCCURS) AND ENDS ON THE "EXPECTED END DATE". IF THE EQUIPMENT IS KEPT BEYOND THE "RENTAL RESERVE PERIOD", THE DAILY RATE CONTINUES TO BE CHARGED FOR EACH ADDITIONAL DAY UNTIL AND INCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS REQUESTED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE THE SHIPMENT DATE TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS LEFT UNSPECIFIED, IT DEFAULTS TO THE CONTRACT EXECUTION DATE.

LIST OF RETAIL VALUES WHICH WILL BE USED TO DETERMINE THE REPLACEMENT COST FOR LOST OR DAMAGED EQUIPMENT: ACTIVATED THURAYA SO-2510 PHONE (\$695 EACH); DC CHARGER (\$45); BATTERY (\$79); HARDCASE (\$35); MANUAL (\$10); SOLAR PANEL (\$175); POWERBASE BATTERY KIT (\$175); BACKPACK SOFTCASE (\$20). IF A SIM CARD IS LOST OR DESTROYED THERE IS A \$50 FEE. CUSTOMER IS RESPONSIBLE FOR AIRTIME USAGE THAT OCCURS PRIOR TO OUTFITTER SATELLITE CANCELING SERVICE ON THE CARD (WHICH CAN TAKE UP TO 48 HOURS AFTER CUSTOMER NOTIFIES OUTFITTER SATELLITE IN WRITING THAT THE SIM IS LOST).

CUSTOMER AGREES THIS RENTAL AGREEMENT REQUIRES A SEPERATELY EXECUTED SERVICE CONTRACT WHICH OUTLINES USAGE COSTS AND OTHER FEES. CUSTOMER AGREES THAT ALL SERVICE AND AIRTIME FOR THIS UNIT WILL BE THROUGH OUTFITTER SATELLITE.

➡ CUSTOMER SIGNATURE: _____

KIT INCLUDES:

- THURAYA PHONE
- ONE BATTERY
- FREE VOICEMAIL
- AC "WALL" CHARGER (110/220 VAC, 50/60 Hz)
- PLUG KIT
- PADDED SOFTCASE WITH BACKPACK STRAP
- QUICK HELP GUIDE

[] OPTIONAL RETURN MAILING LABEL \$45

INSURED FOR EQUIPMENT VALUE. USE FROM ANY DOMESTIC FED EX DROP OFF LOCATION. REQUIRES USE OF FEDEX LARGE BOX.

DAILY RENTAL FEE CHARGES CONTINUE THROUGH THE DAY THE RENTAL EQUIPMENT IS RETURNED TO OUTFITTER SATELLITE.

THURAYA IS NOT RECOMMENDED FOR USE IN MOUNTAINOUS AREAS WITHIN 400 MILES OF THE EDGE OF THURAYA'S COVERAGE BECAUSE TERRAIN MASKING CAN OBSTRUCT A DIRECT LINE OF SIGHT BETWEEN THE USER AND THE SATELLITE.

CUSTOMER IS RESPONSIBLE TO HAVE REVIEWED THE COVERAGE MAP AND UNDERSTANDS THERE IS NO GUARANTEE OF A 100% CONNECTION RATE.

PLEASE LIST COUNTRIES OF INTENDED USE HERE:

PREPAID SERVICE ORDER:

PREPAID RELOAD VOUCHERS

TAX & USF NOT SHOWN IN PRICING BELOW

\$10 OF USAGE INCLUDED WITH EACH RENTAL:
 EACH RENTAL PHONE WILL BE EQUIPPED WITH A PREPAID SIM CARD VALID FOR 12-MONTHS FROM THE FIRST CALL MADE DURING THE RENTAL WHICH MUST OCCUR WITHIN 6 MONTHS OF THE DATE THE RENTAL EQUIPMENT IS SHIPPED TO THE CUSTOMER. THE PREPAID SIM CARD INCLUDES \$10 OF USAGE, AND THE CUSTOMER CAN BUY ADDITIONAL PREPAID RELOAD VOUCHERS IF DESIRED (SEE BELOW).

THURAYA PREPAID SERVICES: PREPAID THURAYA SERVICES ARE PURCHASED IN THE FORM OF RELOAD VOUCHERS WITH 80 OR 160 "UNITS" OF SERVICE. EACH "UNIT" OF THE RELOAD VOUCHER CORRESPONDS TO A DOLLAR OF USAGE ON YOUR PREPAID ACCOUNT. NOTICE THAT THE COST OF A RELOAD VOUCHER IS HIGHER THAN THE NUMBER OF DOLLARS OF PREPAID USAGE THAT IT WILL LET YOU LOAD ONTO YOUR ACCOUNT. THURAYA DEDUCTS A \$39 "ANNUAL RENEWAL FEE" (ARF) FROM THE USAGE CREDITS ON THE SIM CARD ACCOUNT ON EACH ANNIVERSARY OF THE FIRST CALL MADE ON THE SIM. THIS FEE IS WAIVED IF THURAYA-MODE USAGE EXCEEDS \$1500 DURING THE PREVIOUS 12 MONTHS. THE CUSTOMER RECEIVES A PRE-NOTIFICATION OF THE ARF FEE VIA SMS MESSAGING ON THE THURAYA PHONE.

CALL DESTINATION	RATE
to another Thuraya	\$0.99 per min
to BAND 1*	\$1.49 per min
to BAND 2*	\$4.99 per min
to BAND 3* & other satellite networks	\$8.00 per min
SMS	\$0.49 ea

- THE UNIT PER MINUTE CHARGE VARIES ACCORDING TO THE TYPE OF CALL BEING MADE AND MAY CHANGE FROM TIME TO TIME WITHOUT NOTICE. CURRENT RATES AND THE COUNTRY LISTS DEFINING BAND 1, BAND 2, and BAND 3 ARE PUBLISHED ON WWW.OUTFITTERSATELLITE.COM.
- IT IS THE CUSTOMER'S RESPONSIBILITY TO KNOW THE RATE FOR ANY CALL PRIOR TO MAKING THAT CALL.
- PREPAID USAGE THAT IS NOT USED DURING ITS VALIDITY PERIOD IS LOST, AND UNUSED PREPAID AIRTIME OR RELOAD VOUCHERS ARE NOT REFUNDABLE.
- NO CALL LOGS ARE PROVIDED WITH PREPAID SERVICES.

QTY	VOUCHERS ORDERED WITH RENTAL	SKU	COST
	VIRTUAL 80-UNIT VOUCHER	6398005	\$95 plus tax/USF
	VIRTUAL 160-UNIT VOUCHER	6398004	\$169 plus tax/USF

TERMS AND CONDITIONS FOR RELOADS DURING THE RENTAL

CUSTOMER AUTHORIZES THE USE OF HIS/HER CREDIT CARD ACCOUNT FOR FUTURE RELOAD VOUCHERS ORDERS. THESE ORDERS MAY BE ACCEPTED BY OUTFITTER SATELLITE USING ONLINE FORMS, VIA EMAIL, OR OVER-THE-PHONE. CUSTOMER AGREES THAT ANY RESULTING CHARGES BY OUTFITTER SATELLITE TO ANY CREDIT CARD ACCOUNT AUTHORIZED FOR PURCHASES ON THE CUSTOMER'S ACCOUNT WILL BE GOVERNED BY THE TERMS AND CONDITIONS IN THE CUSTOMER ACCOUNT SETUP AGREEMENT.

THE RELOAD VOUCHERS WILL BE TRANSMITTED IN THE FORM OF A NUMERIC CODE TO THE CUSTOMER'S EMAIL ADDRESS OF RECORD. THIS WILL USUALLY OCCUR WITHIN ONE BUSINESS DAY AFTER THE REQUEST IS PROCESSED. THE CUSTOMER ACCEPTS THE RISK OF LOSS AND UNDERSTANDS THAT NO REPLACEMENT RELOAD VOUCHERS WILL BE PROVIDED IF THE CUSTOMER LOSES THE CODE OR FAILS TO USE IT. THE CUSTOMER IS THEN RESPONSIBLE TO LOAD THE VOUCHER CODES ONTO THEIR THURAYA SIM ACCOUNT BY CALLING A SPECIAL SHORT CODE FROM THE THURAYA PHONE.

By signing below, Customer is purchasing prepaid service, airtime, and/or usage as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT (or Recharge Authorization Form) with Outfitter Satellite, Inc apply to this purchase.


CUSTOMER SIGNATURE: _____ **DATE:** _____
 MUST BE SAME AS ON ACCOUNT SETUP FORM

LIMITATIONS ON SKYFILE: THE THURAYA PREPAID PLAN DOES NOT SUPPORT SKYFILE SERVICES. IF SKYFILE IS NEEDED, A POSTPAID THURAYA PLAN SHOULD BE ACTIVATED INSTEAD OF THE PREPAID PLAN DESCRIBED ABOVE.



Satellite Phone Rentals

Office: 615-889-8833 Fax: 615-902-0028

www.OutfitterConnect.com

2911 Elm Hill Pike, Nashville, TN 37214

Dear Customer,

Thanks for choosing Outfitter Satellite as your rental provider. For over ten years Outfitter Satellite has rented satellite communication equipment including: Iridium, Inmarsat, Thuraya, and Globalstar. We ship FedEx and can deliver overnight throughout the United States. Our equipment is carefully tested before you get it, and our technical support is available 24/7 during your rental. If you decide to purchase the rental equipment, we will apply your first 30 days of rental fees (excluding airtime, shipping and taxes) towards the purchase.

Please provide your contact information below so that one of our customer service staff can contact you to verify the details of your rental.

Name: _____

Phone: _____ (Best time to call: _____)

Alt Phone: _____

Email: _____

If you are a new customer, our customer service person will also need you to sign a separate Customer Setup Form with your billing and other information.

Sincerely,

The Outfitter Satellite Team